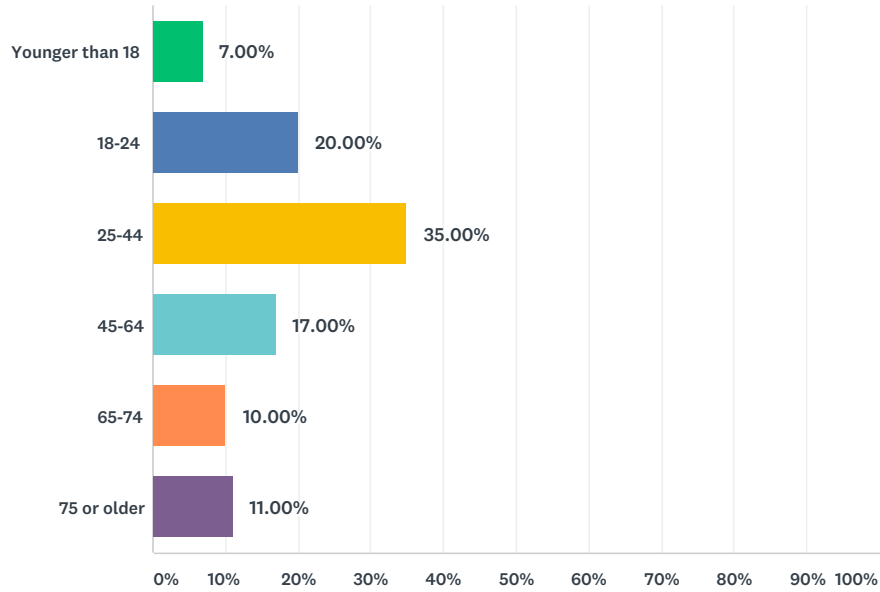


Q1 What is your age?

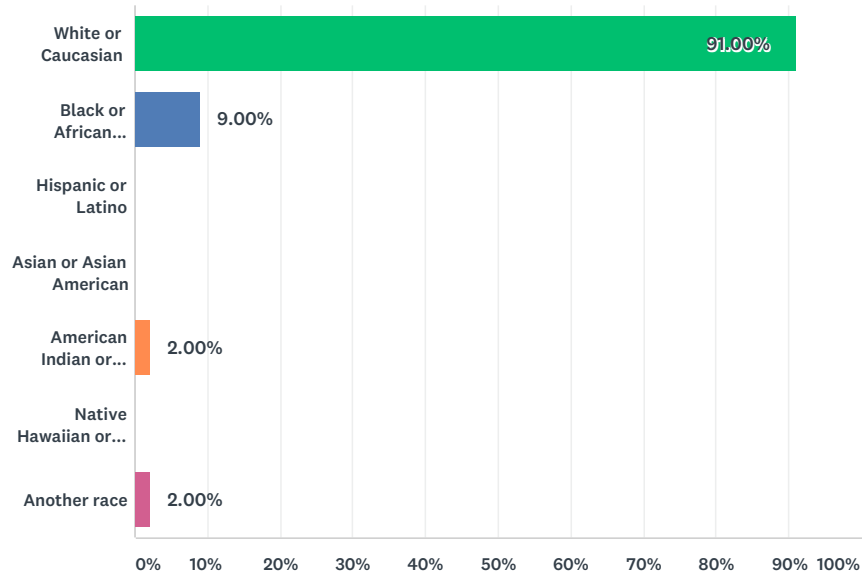
Answered: 100 Skipped: 2



ANSWER CHOICES	RESPONSES	
Younger than 18	7.00%	7
18-24	20.00%	20
25-44	35.00%	35
45-64	17.00%	17
65-74	10.00%	10
75 or older	11.00%	11
TOTAL		100

Q2 What is your race/ethnicity. Please select all that apply.

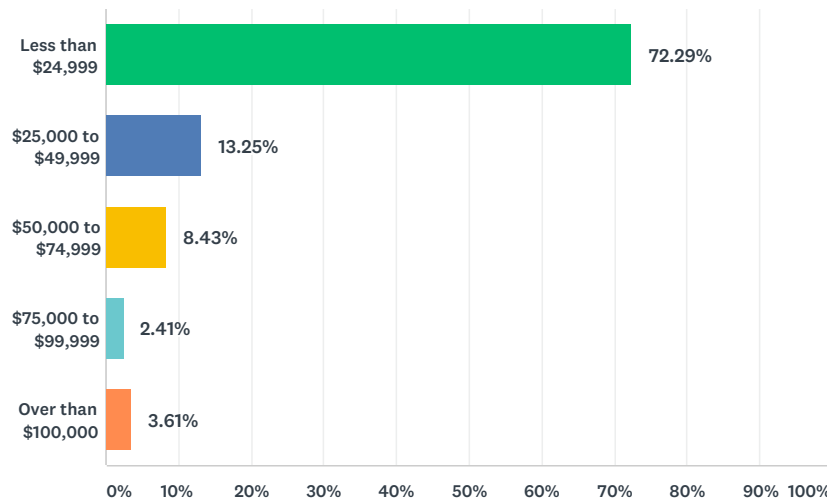
Answered: 100 Skipped: 2



ANSWER CHOICES	RESPONSES	
White or Caucasian	91.00%	91
Black or African American	9.00%	9
Hispanic or Latino	0.00%	0
Asian or Asian American	0.00%	0
American Indian or Alaska Native	2.00%	2
Native Hawaiian or other Pacific Islander	0.00%	0
Another race	2.00%	2
Total Respondents: 100		

Q3 What is your total household income (for all people in your household combined?)

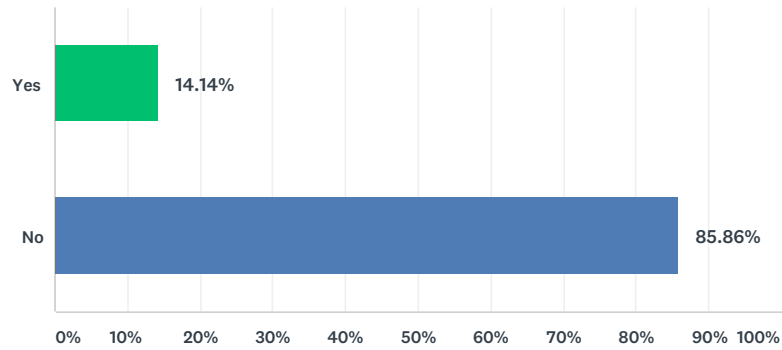
Answered: 83 Skipped: 19



ANSWER CHOICES	RESPONSES	
Less than \$24,999	72.29%	60
\$25,000 to \$49,999	13.25%	11
\$50,000 to \$74,999	8.43%	7
\$75,000 to \$99,999	2.41%	2
Over than \$100,000	3.61%	3
TOTAL		83

Q4 Do you have a driver's license?

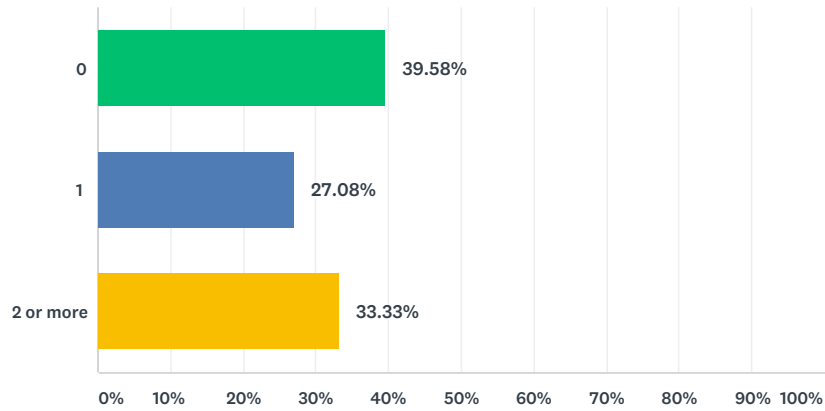
Answered: 99 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	14.14%	14
No	85.86%	85
TOTAL		99

Q5 How many vehicles are in your household?

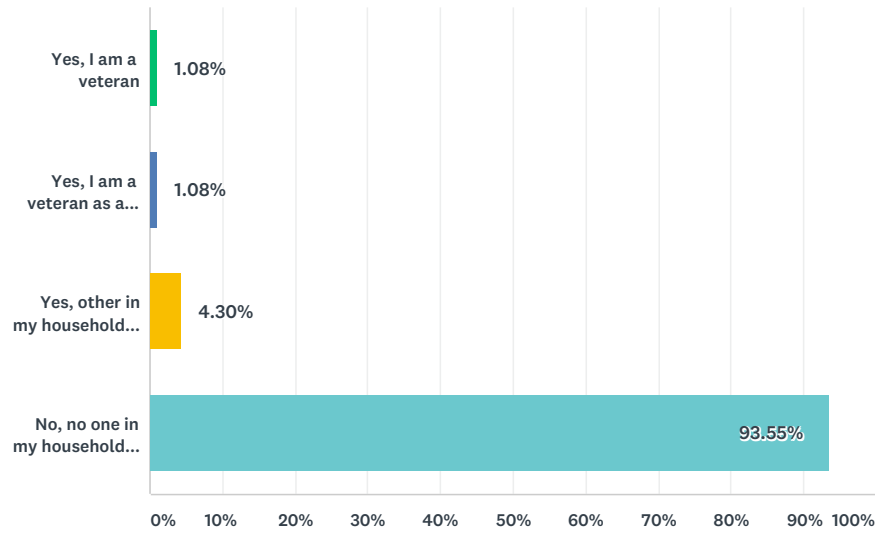
Answered: 96 Skipped: 6



ANSWER CHOICES	RESPONSES	
0	39.58%	38
1	27.08%	26
2 or more	33.33%	32
TOTAL		96

Q6 Are you or anyone in your household a veteran?

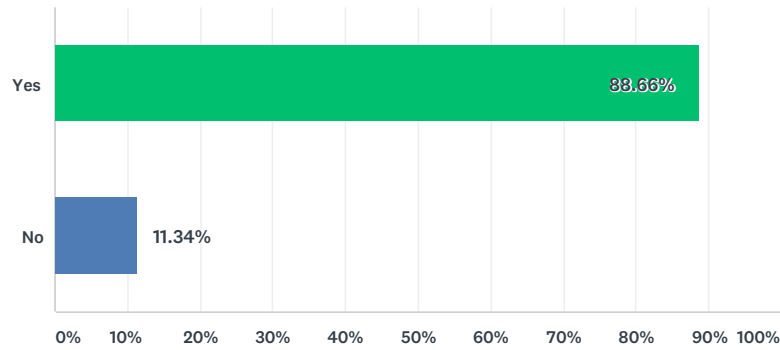
Answered: 93 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes, I am a veteran	1.08%	1
Yes, I am a veteran as are others in my household	1.08%	1
Yes, other in my household are veterans	4.30%	4
No, no one in my household is a veteran	93.55%	87
TOTAL		93

Q7 Do you consider yourself to have a disability?

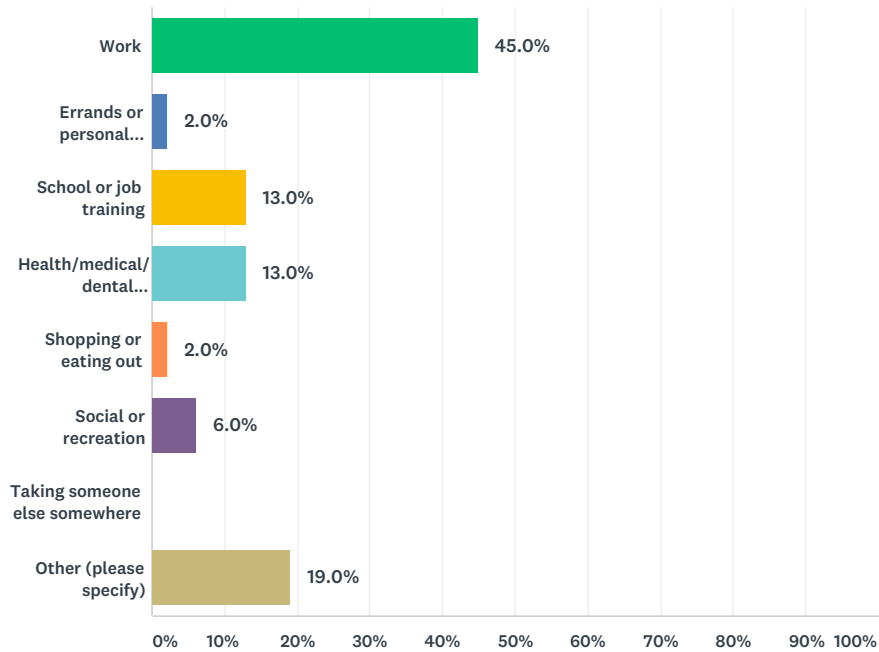
Answered: 97 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	88.66%	86
No	11.34%	11
TOTAL		97

Q8 Why are you riding the bus today?

Answered: 100 Skipped: 2



ANSWER CHOICES	RESPONSES
Work	45.0% 45
Errands or personal business	2.0% 2
School or job training	13.0% 13
Health/medical/dental appointment	13.0% 13
Shopping or eating out	2.0% 2
Social or recreation	6.0% 6
Taking someone else somewhere	0.0% 0
Other (please specify)	19.0% 19
TOTAL	100

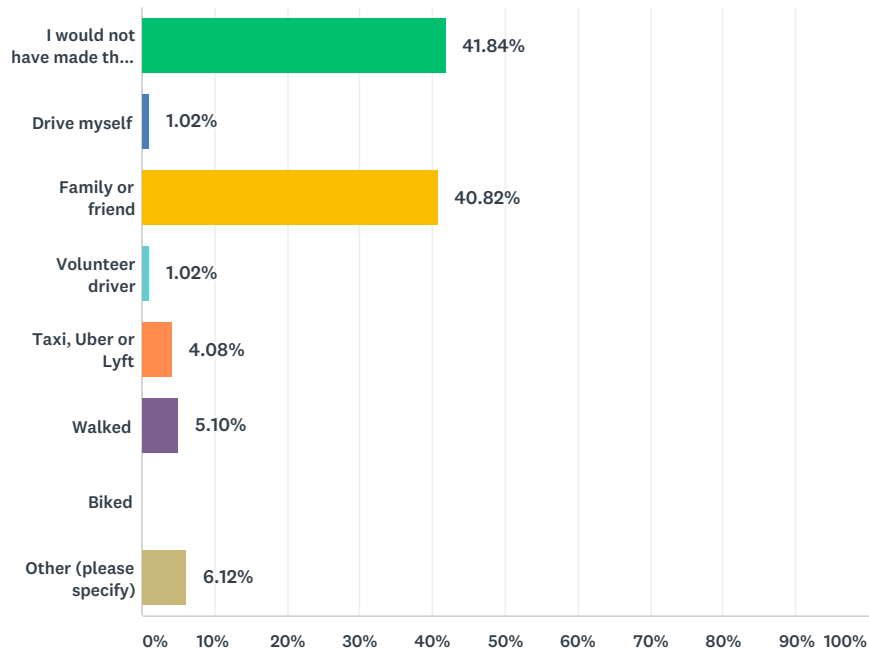
#	OTHER (PLEASE SPECIFY)	DATE
1	Dayhab	11/8/2019 1:55 PM
2	Dayhab	11/8/2019 1:46 PM
3	ADS	11/8/2019 1:41 PM
4	Volunteer at LICCO	11/8/2019 1:35 PM
5	ADS	11/8/2019 1:21 PM
6	Other	11/8/2019 1:18 PM
7	work, adult daycare	10/9/2019 3:08 PM
8	adult daycare	10/9/2019 3:07 PM
9	work, adult daycare	10/9/2019 3:06 PM
10	work, adult daycare	10/9/2019 3:05 PM
11	work, adult daycare	10/9/2019 3:04 PM
12	work, adult daycare	10/9/2019 3:03 PM
13	work, adult daycare	10/9/2019 3:01 PM
14	silver sneakers	10/9/2019 2:52 PM

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15	Work, adult daycare	10/9/2019 2:37 PM
16	I have a disability	10/9/2019 2:15 PM
17	Work, School or job training, Health/medical/dental appointment	10/9/2019 1:41 PM
18	Camp	10/8/2019 4:15 PM
19	Day Rehab	10/6/2019 2:18 PM

Q9 If bus service was not available, how would you have made this trip?

Answered: 98 Skipped: 4

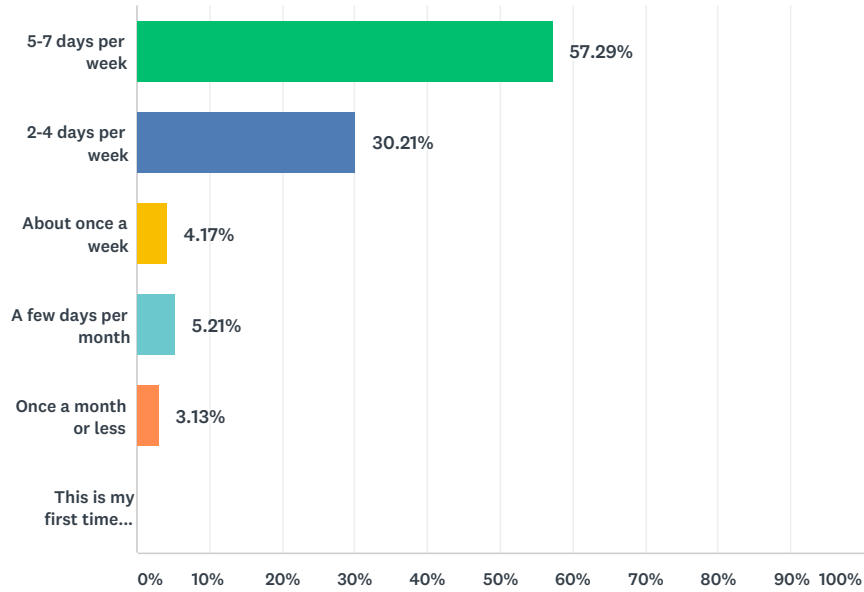


ANSWER CHOICES	RESPONSES	
I would not have made the trip	41.84%	41
Drive myself	1.02%	1
Family or friend	40.82%	40
Volunteer driver	1.02%	1
Taxi, Uber or Lyft	4.08%	4
Walked	5.10%	5
Biked	0.00%	0
Other (please specify)	6.12%	6
TOTAL		98

#	OTHER (PLEASE SPECIFY)	DATE
1	Staff from CDS	11/8/2019 1:58 PM
2	unknown	10/21/2019 4:56 AM
3	drive myself, family or friend, used a taxi, Uber, or Lyft	10/9/2019 3:12 PM
4	Would not have made this trip, Family or friend	10/9/2019 1:37 PM
5	LICCO	10/4/2019 6:44 PM
6	MRDD transportation	10/4/2019 7:09 AM

Q10 How often do you ride Licking County Transit?

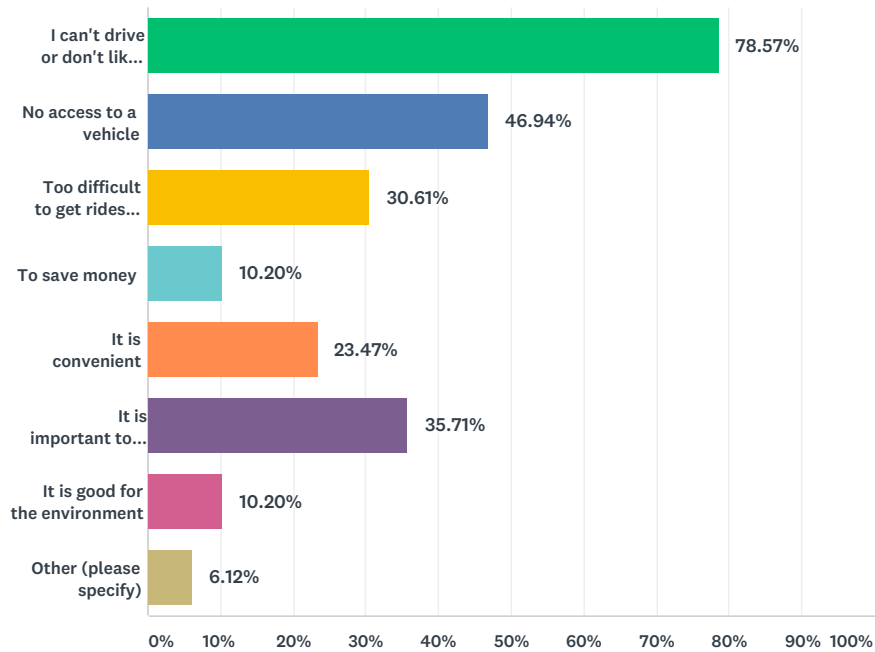
Answered: 96 Skipped: 6



ANSWER CHOICES	RESPONSES	
5-7 days per week	57.29%	55
2-4 days per week	30.21%	29
About once a week	4.17%	4
A few days per month	5.21%	5
Once a month or less	3.13%	3
This is my first time riding the bus	0.00%	0
TOTAL		96

Q11 Why do you ride the bus? Check all that apply

Answered: 98 Skipped: 4

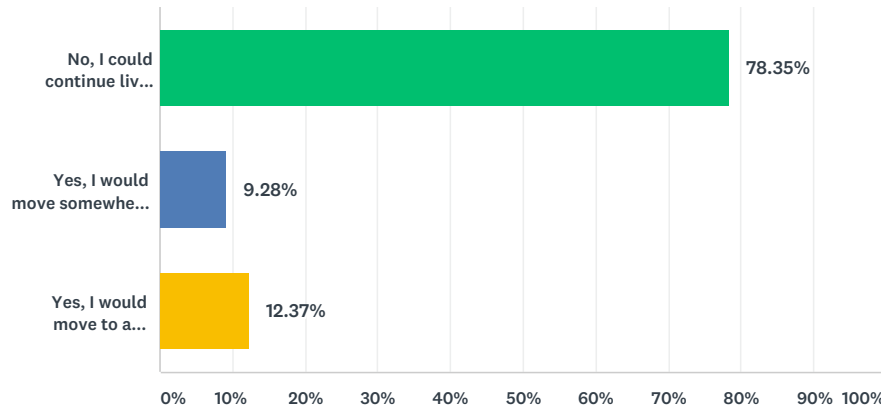


ANSWER CHOICES	RESPONSES	
I can't drive or don't like to drive	78.57%	77
No access to a vehicle	46.94%	46
Too difficult to get rides from others	30.61%	30
To save money	10.20%	10
It is convenient	23.47%	23
It is important to be independent	35.71%	35
It is good for the environment	10.20%	10
Other (please specify)	6.12%	6
Total Respondents: 98		

#	OTHER (PLEASE SPECIFY)	DATE
1	disability	10/21/2019 4:56 AM
2	I have epilepsy and not allowed to drive	10/16/2019 7:05 AM
3	I want to work	10/12/2019 3:26 PM
4	support the bus system	10/9/2019 2:41 PM
5	I can't get a drivers license due to disability.	10/4/2019 5:13 PM
6	I cannot drive due to disability and my mother works	10/4/2019 7:44 AM

Q12 If bus service wasn't available, would you need to move someplace else?

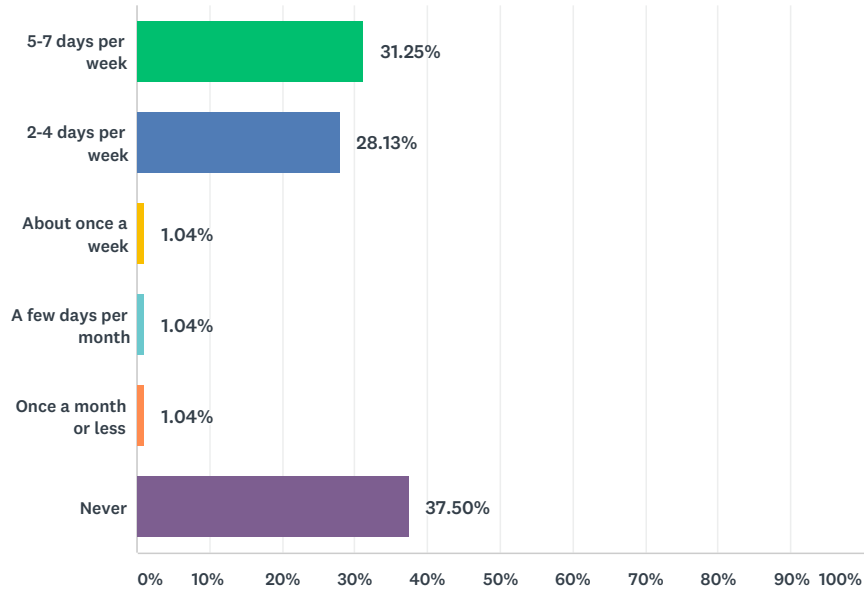
Answered: 97 Skipped: 5



ANSWER CHOICES	RESPONSES	
No, I could continue living in my current living in my current place	78.35%	76
Yes, I would move somewhere nearby	9.28%	9
Yes, I would move to a different town or city	12.37%	12
TOTAL		97

Q13 How often do you take the bus to work?

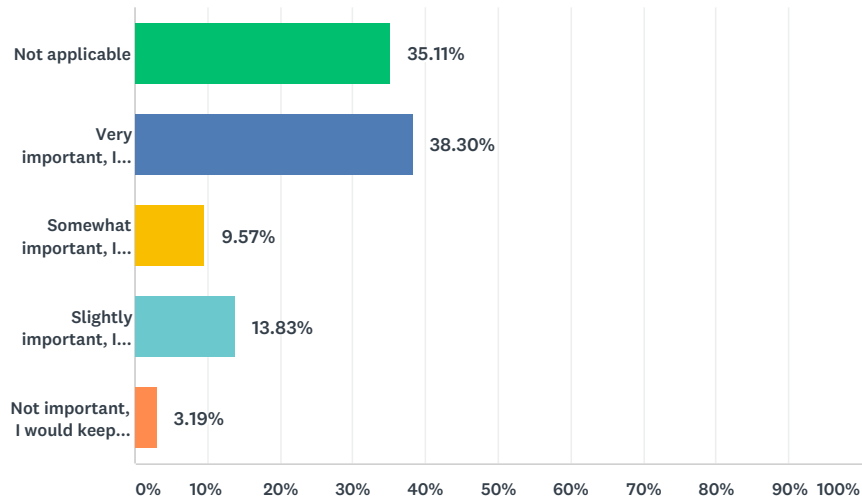
Answered: 96 Skipped: 6



ANSWER CHOICES	RESPONSES	
5-7 days per week	31.25%	30
2-4 days per week	28.13%	27
About once a week	1.04%	1
A few days per month	1.04%	1
Once a month or less	1.04%	1
Never	37.50%	36
TOTAL		96

Q14 How important is the bus service for getting to your job?

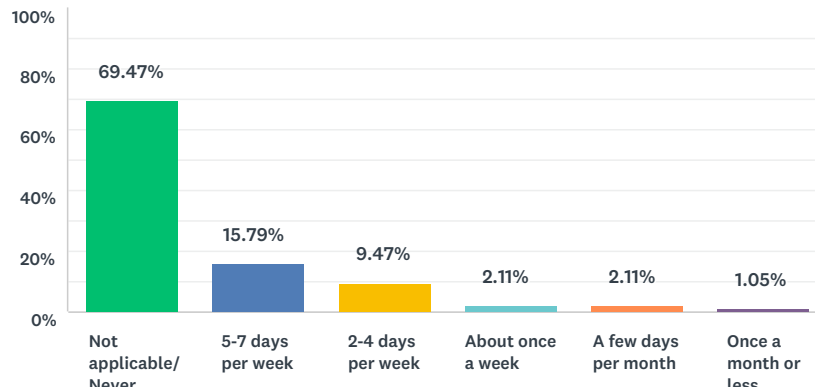
Answered: 94 Skipped: 8



ANSWER CHOICES	RESPONSES	
Not applicable	35.11%	33
Very important, I would lose my job	38.30%	36
Somewhat important, I might lose my job	9.57%	9
Slightly important, I would probably keep my job	13.83%	13
Not important, I would keep my job	3.19%	3
TOTAL		94

Q15 How often do you ride the bus for school or job training?

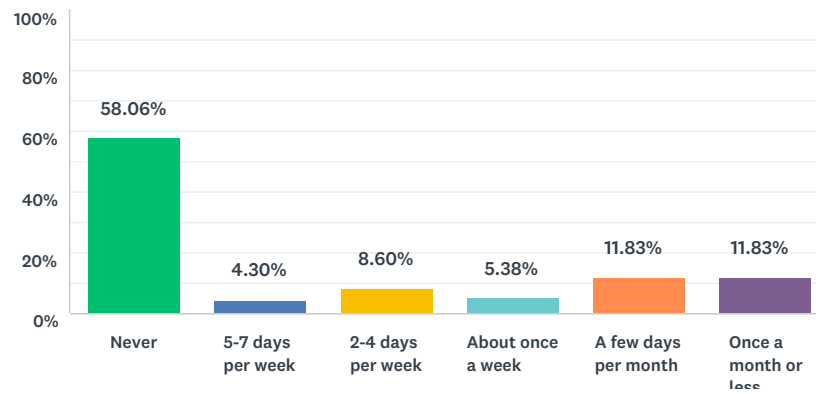
Answered: 95 Skipped: 7



ANSWER CHOICES	RESPONSES	
Not applicable/ Never	69.47%	66
5-7 days per week	15.79%	15
2-4 days per week	9.47%	9
About once a week	2.11%	2
A few days per month	2.11%	2
Once a month or less	1.05%	1
TOTAL		95

Q16 How often do you ride the bus for health care? (doctor visit, dentist, physical therapy, etc.)

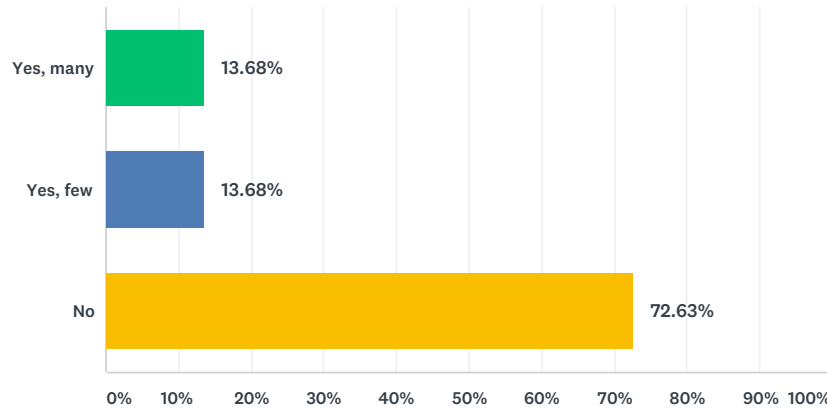
Answered: 93 Skipped: 9



ANSWER CHOICES	RESPONSES	
Never	58.06%	54
5-7 days per week	4.30%	4
2-4 days per week	8.60%	8
About once a week	5.38%	5
A few days per month	11.83%	11
Once a month or less	11.83%	11
TOTAL		93

Q17 Would you skip doctor visits or prescriptions if bus service was not available?

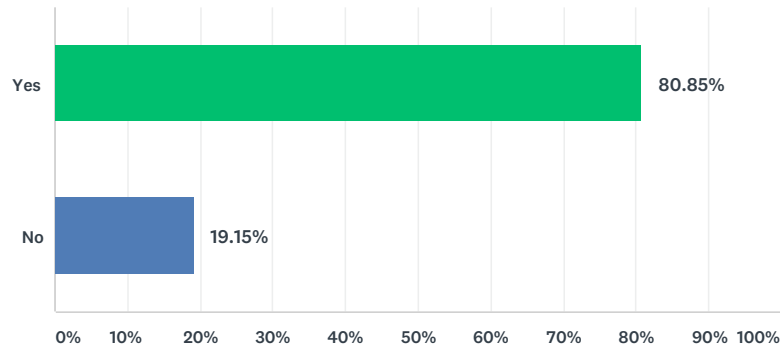
Answered: 95 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, many	13.68%	13
Yes, few	13.68%	13
No	72.63%	69
TOTAL		95

Q18 Does the bus help keep you connected to your town?

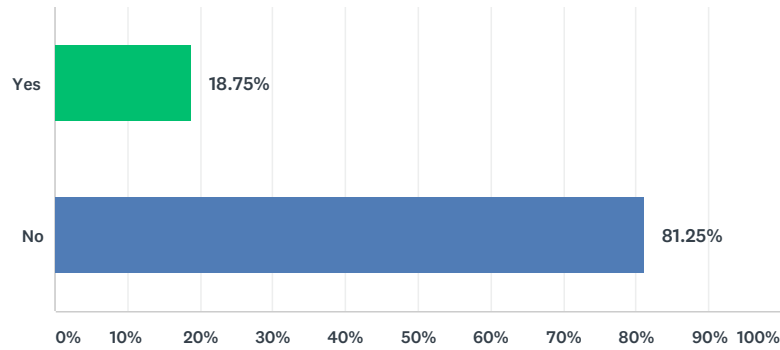
Answered: 94 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	80.85%	76
No	19.15%	18
TOTAL		94

Q19 If the bus was not available, would you spend more money buying products online?

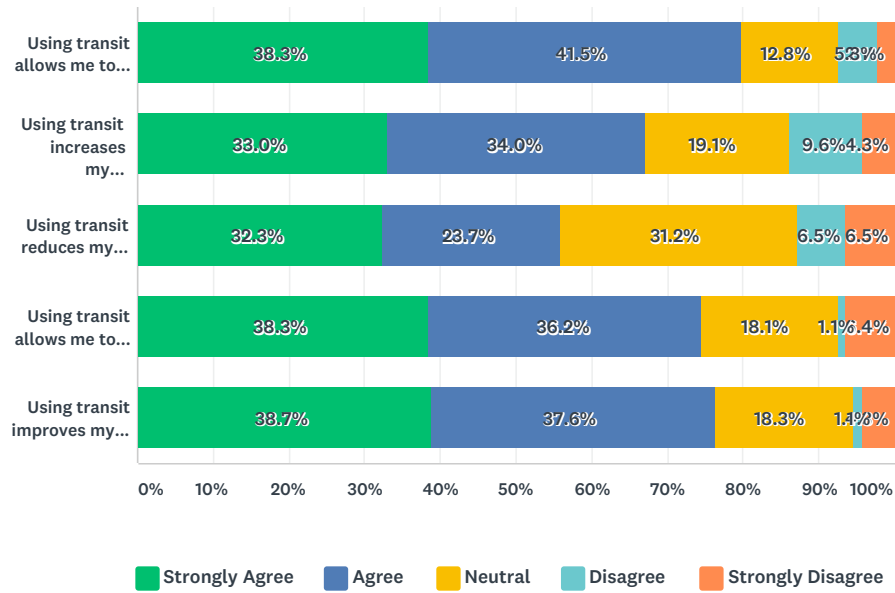
Answered: 96 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	18.75%	18
No	81.25%	78
TOTAL		96

Q20 Please rate how strongly you agree or disagree with the following statements?

Answered: 95 Skipped: 7



	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
Using transit allows me to make more trips	38.3% 36	41.5% 39	12.8% 12	5.3% 5	2.1% 2	94
Using transit increases my social interaction with other people	33.0% 31	34.0% 32	19.1% 18	9.6% 9	4.3% 4	94
Using transit reduces my stress level	32.3% 30	23.7% 22	31.2% 29	6.5% 6	6.5% 6	93
Using transit allows me to live independently	38.3% 36	36.2% 34	18.1% 17	1.1% 1	6.4% 6	94
Using transit improves my overall quality of life	38.7% 36	37.6% 35	18.3% 17	1.1% 1	4.3% 4	93

Q21 Is there any other feedback or information that you would like to provide regarding how public transportation impacts your life?

Answered: 42 Skipped: 60

#	RESPONSES	DATE
1	I would like to have a regularly scheduled pick up to a specific location on a weekly basis.	11/11/2019 1:07 PM
2	(comment written next to "Social or recreation" on Question 8: "DayCenter")	11/8/2019 1:58 PM
3	(for Question 8, "Other" was also checked with the comment "Dayhab")	11/8/2019 1:52 PM
4	(for Question 8, "Other" was also checked with the comment "ADS")	11/8/2019 1:44 PM
5	Without Transit I would not get to go to ADS programs and meet people	11/8/2019 1:41 PM
6	not at this time	11/8/2019 1:35 PM
7	(for Question 8, "Other" was also checked with the comment "volunteer at LICCO")	11/8/2019 1:30 PM
8	I am the guardian of person with disability, my perception when he tells me what happens on transit is the drivers are not trained on disabilities. I think transit is a wonderful service but the rider, not so much. He literally gets physically upset and angry every time one passes.	10/21/2019 4:56 AM
9	i think transit should use an app that could tell me when they are 5 minutes away and when they have arrived.	10/16/2019 12:24 PM
10	They need to make it better for the drivers. They are unhappy and quitting which making it harder to get rides and I depend on them to get to my job. I don't have any other way	10/16/2019 7:05 AM
11	It is the only way I'm able to work and keep a job. Without it, I couldn't work. I don't live near any jobs.	10/12/2019 3:26 PM
12	The only I have to get my child to and from school right now.	10/10/2019 4:30 PM
13	The service here is terrible! I have lots of suggestions.	10/9/2019 3:12 PM
14	Really like being able to relax.	10/9/2019 3:01 PM
15	Transit has helped me quiet a bit with getting me to work.	10/9/2019 2:57 PM
16	I really appreciate the rides.	10/9/2019 2:52 PM
17	Really need the system. Hard to get a ride for the same day.	10/9/2019 2:41 PM
18	You guys are very helpful and good drivers.	10/9/2019 2:15 PM
19	Sometimes I can't get a ride for up to a month. And had to lose my doctor.	10/9/2019 2:13 PM
20	Drivers are great, they are like family/friends.	10/9/2019 2:03 PM
21	Very thankful to have the service.	10/9/2019 2:01 PM
22	Need more drivers. Can be difficult to schedule.	10/9/2019 2:00 PM
23	I am upset with a driver called Roger. The seat belt was loose, I had it on but the driver turned a corner fast, and I fell on the floor of the bus. Now I have to go to a chiropractor fro my hip that I fell on.	10/9/2019 1:58 PM
24	Almost always on time. Drivers are excellent. Going to vote for levy. Drivers will stay on late, no fear of being left. Flexible pickup location.	10/9/2019 1:55 PM
25	Rely solely as means of transportation to get to dialysis and other medical appointments without having to depend on family that works full-time.	10/9/2019 1:46 PM
26	If I didn't have transport I would have no way to work, and would not be able to support myself or my 2 kids.	10/9/2019 1:33 PM
27	Drivers and all are awesome. Love seeing everyone on the bus.	10/9/2019 1:25 PM
28	Bus scheduling is extremely difficult, we had to use the service for summer camp, and the pick and drop off time is the same every day are the same, but they couldn't just schedule for the whole summer, instead we had to call in every week to do so this year, we were able to schedule for the whole summer for the prior year, but not this year...	10/8/2019 4:15 PM
29	These responses are those of my brother, John Pfeffer, who uses the service. We really appreciate those who help with transportation to his work. Thank you - Linda E. Miller	10/7/2019 9:59 AM
30	There needs to be a better system for me to get to and from work without stress of not having a ride. Transit is all I have to get to work and back home. I have to work to have money.	10/7/2019 7:25 AM
31	It's a shame I can't always depend on transit! I'm told there no rides available for me, when I have very few choices!	10/4/2019 6:44 PM
32	If I couldn't ride transit, I could not work.	10/4/2019 5:13 PM

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33	I go to Licco 3 times a week. If not for transit, I would have to give that up.	10/4/2019 2:51 PM
34	thank you	10/4/2019 2:09 PM
35	Need to have more open schedule went people call in not all way say they are full not a open	10/4/2019 1:33 PM
36	Wish would expand to connect to transit in Columbus	10/4/2019 1:26 PM
37	Cleaner buses, please.	10/4/2019 11:58 AM
38	Wish pick up time was more consistent. Transit comes anywhere from 7:50 to 8:35 on a daily basis. Days they are past 8:25 makes my sister late for her job.	10/4/2019 9:52 AM
39	We are most appreciative to LCBDD for connecting us to public transportation.	10/4/2019 8:00 AM
40	My son rode with transit for years..... Many of the drivers are unreliable and many times he was late for work. Stress the emphasis of how important it is to have the individuals at their appointment ON TIME. The only thing transit did was increase his stress level.	10/4/2019 7:44 AM
41	Door to door service is vital as I have no way to get to or from bus stops. I live in a rural area of the county and cannot drive to a pickup point. Without transit I would lose my ability to get to work, the gym and doctors appointments. I would like transit to run on Sundays for church. Later evening hours would give me more work choices. Transit allows me to be independent since I can't drive.	10/4/2019 7:29 AM
42	Transit office employees are extremely rude, this week I was told they couldn't accommodate my work schedule for a 4 pm p/u. It would be at least 3 weeks. My father has called three times for me they never return phone calls. Because of not picking up I have already lost 2 jobs.	10/4/2019 6:24 AM